## Wiltshire Citizens Advice Carers Project

supporting carers in Wiltshire with welfare benefit advice, debt and money management

If you are a carer in Wiltshire and need information or advice about:

- debt.
- benefits
- or money management issues

we can help you.

The advice we give is free and confidential and we will not discuss your information with anyone outside the bureau without your permission.

- To provide the advice people need for the problems they face.
- To improve the policies and practices that affect people's lives.

### Our principles

Our aims

The Citizens Advice service provides free, independent, confidential and impartial advice to everyone on their rights and responsibilities. We value diversity, promote equality and challenge discrimination.

#### **About Us**

We are not a government agency. We are an independent charity that is staffed mainly by volunteers. All our staff are highly trained to provide quality advice.

### Wiltshire Citizens Advice

Registered address: 3 Avon Reach, Monkton Hill, Chippenham, Wiltshire SN15 1EE.
Company limited by guarantee in England & Wales 03204218.
Charity Registration Number: 1062219.

Working in partnership with





## Are you a carer?

# Do you need advice about benefits or debt?

We're here to help



Wiltshire Citizens Advice Carers Project



### How we can help

If you are a carer and have a debt or benefit problem, Wiltshire Citizens Advice can help you.

Our Carers Project team adviser is Sue and she is here to help you. She will:

Listen to you

Give advice on how to deal with your debts

Give you up to date advice and information on any benefits you may be entitled to

Not judge you

Not share this any information with any other organisations without your consent

Provide the advice and information free of charge

Help you make a realistic budget to manage your money

Help you apply for grants from charities for help with essential expenses

Help with completing sickness and disability forms

Help with appeals or revisions

# How to contact us to make an appointment and get advice



By TELEPHONE

01249 474064

There is an answer phone, if we are unable to take your call, so please leave a message and we will call you back.



By EMAIL

carersproject@citizensadvicewiltshire.org.uk

Please email with your contact details and a brief outline of your enquiry.

We can see you face to face or discuss your issues over the telephone, whichever is most suitable for you.

