**Carer Support Wiltshire**

**Person Specification: Community Engagement Worker**

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|  | **How assessed** | **Essential / Desirable** |
| **Qualifications** |
| Good standard of education  | Application / Certificates | Essential |
| Further qualifications in health and social care or community engagement or equivalent experience | Application / Certificates | Desirable |
| **Experience** |
| Experience of carrying out assessments | Application and interview | Essential |
| **Knowledge** |
| Understanding of carers’ issues and rights | Application (supporting statement) and interview | Essential |
| Good understanding of the Care Act 2014 and other linked legislation | Application (supporting statement) and interview | Essential |
| Knowledge of multiagency working, including whole family support, liaising with other multi agencies. | Application (supporting statement) and interview | Essential |
| Knowledge of Community based support and groups | Application (supporting statement) and interview | Essential |
| Experience of person- centred planning and working with service users to agree appropriate support. | Application, interview and short test.  | Desirable |
| **Skills and Competencies** |  |  |
| Excellent written communication skills | Application and interview  | Essential |
| Able to identify key partners and networks  | Application and interview | Essential |
| Able to work with a range of professionals to increase awareness of Carers’ issues | Application and interview | Essential |
| Able to work creatively with community partners to provide support Carers | Application and interview | Essential |
| Able to communicate and positively challenge other professionals both within the work place and externally | Application and Interview | Essential |
| Able to use IT and databases to: manage time effectively, prioritise cases, record information gathered through assessments | Application (supporting statement) and short test | Essential |
| **Personal qualities** |
| Keen to learn and innovate | Application (supporting statement) and interview | Essential |
| Resilient to change | Application (supporting statement) and interview | Essential |
| Able to work as part of a team | Application (supporting statement) and interview | Essential |
| Confident to take initiative | Application (supporting statement) and interview | Essential |
| Able to prioritise work and deal with competing demands | Application (supporting statement) and interview | Essential |
| **Other** |
| Able to work flexibly in terms of location  | Application (supporting statement) and interview | Essential |
| Car driver and owner | Application/driving licence | Essential |