

Carers Assessments

Following the 2014 Care Act all carers are entitled to an assessment of their needs. In Wiltshire these are carried out by Carer Support Wiltshire. (Parent Carer and Young Carer assessments are carried out by Wiltshire council, please see below). As a carer you will be entitled to an assessment regardless of the amount or type of care you provide, your financial means or your level of need for support. You can have an assessment whether or not the person you care for has had a Care Act needs assessment from Wiltshire Council, or if the local council have decided they are not eligible for support.

We will have a conversation that will help us to understand how your caring role impacts on your life and wellbeing and the support you may need. We may also carry out a Health and Wellbeing Assessment. The areas we cover will include:

- your health – physical, mental and emotional issues
- your feelings and choices about caring, whether you wish to continue your caring role.
- work, study, training, leisure
- relationships, social activities and your goals
- housing
- planning for emergencies (such as a Carer Emergency Card)

We will be able to let you know what support is available for you. We also have access to funds that may help, for example for some specialist equipment, a pamper session or other activity you may wish to do to give you a break.

Sometimes this is all that you may need. If you require more support, including receiving funded services and support from Wiltshire Council, we can carry out a Carers Assessment. This can be done over the phone.

Following an assessment, if appropriate, we can apply to Wiltshire Council for either a direct service or direct payment that you can use for respite from your role. Any service awarded will be reviewed annually.

For more information please contact us or go to the Carers UK factsheet at :
www.carersuk.org/files/helpandadvice/4765/factsheet-e1029--assessments-your-guide-to-getting-care-and-support.pdf

Parent Carer assessments

In Wiltshire Parent Carer assessments are completed by Wiltshire Council. For more information please contact Wiltshire Parent Carer Council on admin@wiltspcc.co.uk or 01225 764647, or go to their website at www.wiltshireparentcarercouncil.co.uk.

Young Carers

In Wiltshire Young Carer assessments (5 – 18 year olds) are carried out by Wiltshire Young Carers Team. They can then refer on for additional support, including breaks and activities. If you want an assessment for yourself or want to refer a young person contact Wiltshire Council on 0300 456 1018 or email mash@wiltshire.gov.uk

Transition Assessments

On behalf of Wiltshire Council we carry out transition assessments for Young Carers who may need additional support to transition to adulthood and for Parent Carers of young people turning 18. For more information please contact us.

Contact us

Our office is open Monday – Thursday 9am - 4.30pm and Fridays 9am – 4pm.

You can call us on Freephone: 0800 181 4118.

There is an answerphone outside of office hours – if you leave a message we will get back to you as soon as we can the following working day.

You can also email us at admin@carersupportwiltshire.co.uk

Facebook: www.facebook.com/carerswiltshire

www.facebook.com/YACWiltshire (for young adult carers)

Twitter: [@carerswiltshire](https://twitter.com/carerswiltshire) [@YACbook](https://twitter.com/YACbook)