

Do you care for someone aged 0-25 who has Special Educational Needs and/or Disabilities (SEND)?



- ⇒ *Providing*
the information you need
- ⇒ *Improving*
the services you use

About us

Founded in 2008, the Wiltshire Parent Carer Council or 'WPCC' is an independent, voluntary organisation which is managed and run by parent carers, for parent carers.



We have a membership of approximately 2,500 parent carers across Wiltshire whose children range in age (0-25yrs) and in the type of special educational needs and/or disabilities they have.

These include physical, sensory, learning, behaviour, mental health, communication, rare or undiagnosed conditions, complex health needs and autistic spectrum disorders (also known as ASC or AS), amongst others.



What we do



We provide a consultation and participation service which enables parent carers to have a voice about services and support their children and families use.

Perhaps more significantly, this service offers real opportunities to influence and shape provision across the local area.

We also provide the Special Educational Needs and Disabilities Information Service (SENDIS) which offers a wealth of information as well as signposting to specialist services.



How we're funded

The WPCC receives funding in the form of grants from both central government (Department for Education) and our local authority, Wiltshire Council.

Consultation & Participation

Parent carers know their children better than anyone else; they understand their needs and the daily difficulties and challenges they and their families face in their quest to lead normal and fulfilling lives.

Through raising their own children, they have also gained first-hand experience of using services. By listening to what parent carers have to say, we identify what is working well, what needs improving and where the gaps are in provision.



The feedback gathered is used by WPCC parent representatives to influence decisions about local services provided by Wiltshire Council, NHS and other agencies. We attend regular meetings and work directly with strategic leads and commissioners. We all work together to ensure services are meeting the needs of local families more fully. Please see the WPCC website for more details.



The voice of parent carers continually influences the way in which services are being delivered in Wiltshire, including the Short Breaks Scheme.

Further information about numerous projects we are working on can be found on our website where you'll also find details about events and consultations we run throughout the year.

NHS
Wiltshire
Clinical Commissioning Group

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Where everybody matters

Special Educational Needs & Disabilities Information Service

Our Special Educational Needs & Disabilities Information Service or '**SENDIS**', is a one-stop shop for a wealth of information as well as signposting to specialist services which support families raising a child with special educational needs or disabilities (SEND).

We provide information via our helpline, website, events, newsletters and Short Breaks Bulletin, including information on:-

- ◆ *Health, social care, education, preparing for adulthood, autistic spectrum disorder (ASD)*
- ◆ *Short breaks, activity clubs, social opportunities and events for children and young people*
- ◆ *Events, consultations and training workshops for parent carers*
- ◆ *Benefits, money and grants*
- ◆ *Your rights and legal matters*



Helpline: Information officers Elaine and Sharon are very keen to help however they can, so do get in touch. Monday to Friday from 10am to 5pm.



01225 764647



admin@wiltspcc.co.uk



www.wiltshireparentcarercouncil.co.uk

We also send out information via email, social media and post, as well as weekly Updates and Short Breaks Bulletins. If you would like to receive these on a regular basis you need to register with us. *See our 'Sign Up' section over the next page for details*

Special Educational Needs & Disabilities Information Service

Website

Having up to date, easily accessible information is very empowering for families. Our website aims to give visitors the information they need all in one place. Our website also links to Wiltshire's Local Offer website.



Understanding how precious time is, we have invested in web technology that 'thinks' for itself, so whichever section of our website you are in, other pages and articles on our site related to where you are, will be automatically flagged up to you. This not only saves you time in having to search for them yourself, but it also makes sure you don't miss out on anything important.



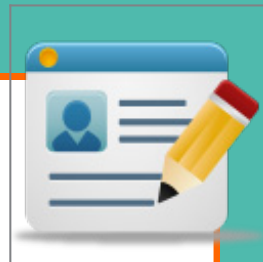
In 2009 Wiltshire's model of parent participation for delivering short breaks received national recognition, cited as an example of good practice in the Green Paper '*Support & Aspiration*'.



As a result of parent participation in Wiltshire, we have seen the introduction of Youth Clubs for young people with ASD, a wider eligible age range for the Short Breaks Scheme, Supported Internships, Positive Activity Clubs for young people with SEND, and much more.

Sign up to WPCC

Become a member and register your details with us today. You will have an opportunity to:-



- ◆ *Say what you think about the services you use*
- ◆ *Have your views fed directly to those responsible for providing services*
- ◆ *Receive invitations to take part in consultations, information days, workshops and training events*
- ◆ *Receive regular 'hot off the press' updates, newsletters and Short Breaks Bulletins*
- ◆ *Meet and network with other parents in similar circumstances*

All our services are FREE to parent carers



How much or how little you want to sign up to is entirely up to you. You can simply choose to receive information from us, but we hope you will also take an active role in our many consultations and surveys to ensure your voice continues to shape services across Wiltshire.

You can register with us in several ways



01225 764647



admin@wiltspcc.co.uk



www.wiltshireparentcarercouncil.co.uk



Fill in the form and return to us

We have a FREEPOST address, no stamp needed!



Registration Form



First and last name.....

Address.....

.....

Post Code.....

Telephone.....

Email.....

We prefer to send information by email if we can, that way you receive information and updates quickly and it means that money saved on postage can be used on other things we do for parent carers. If however you do not have access to email, or you need us to send information to you by post for other reasons, please tick here: ☐

By signing, I agree to my information being held by the Wiltshire Parent Carer Council (WPCC) on a computer database so that I may be sent information by the WPCC. Furthermore, I understand that the WPCC subscribes to 'Your Mailing List Provider' and 'TextTank' and that if I have provided an email address or mobile telephone number, these will be added to the WPCC's databases.

Signed..... Date.....



Pop your completed, signed form in an envelope and post to

Wiltshire Parent Carer Council, FREEPOST RSXC-YTUB-KTBL

Units 1&2, Pentagon House, 51-52 Castle Street,

Trowbridge, Wiltshire BA14 8AU

**No stamp
needed**

Professionals

These are challenging times and we can help each other to achieve better outcomes for families by working together to make best use of available resources.



Helping you to review the services you provide

WPCC's parent representatives are trained to work at a strategic level and hold seats on many commissioning groups and boards across education, health and social care services.

Through the WPCC you can access approximately 2,500 parent carers for consultation and, depending on your requirements, we can help to:-

- ◆ Plan, organise and facilitate consultation events
- ◆ Design and conduct surveys (electronically and by post)
- ◆ Produce and present consultation reports

A recognised approach

We are proud that the model of participation we have helped to create in Wiltshire is highly regarded both locally and nationally.

If you would like our involvement in a piece of work you're leading on or would simply like to find out more about what we do, please contact us.



01225 764647 | admin@wiltsppcc.co.uk



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