

Carer Support Wiltshire Volunteer Role Description Carers Hub, Royal United Hospital

Why do we need you?

Carer Support Wiltshire are involved with innovative projects, one being to develop Carer's Hubs at the Royal United, Bath and Great Western, Swindon. The Carers Hub at the Royal United in Bath has key presence in the Atrium, providing an informative and relaxing area to receive guidance and sign posting.

As a Carer Hub volunteers you will actively engage with people visiting the hospital and refer new unpaid carers to the Carer Centre's in Wiltshire and Bath. You will facilitate referrals, record how many people you engage with and respond sensitively to carers enquiries.

How much time is needed for this role?

- Hours are per week, a morning or afternoon
- This role is based at the Royal United Hospital, and is in partnership with the Friends of the RUH

What activities will you be involved in?

- Be a key contact in providing information and referrals to new unpaid carers.
- Create a relaxed and inviting atmosphere to welcome carers and cared for.
- Being responsible for the area and report any necessary hazards to the trust

What can you gain from this opportunity?

1. Improved understanding of the wider carer partnerships and support services
2. Reimbursement of out of pocket expenses as defines by Carer Support volunteer policy.
3. Volunteers will have the opportunity to meet with other volunteers through regular social events
4. Volunteers will receive the Carer Support Wiltshire Volunteer Newsletter.

Is there Induction and Training?

- You will receive a full induction before you start
- To work within the boundaries and guidelines set by the trust
- Support will be offered by the Friends of the RUH.

What are we looking for?

- Friendly and positive manner, empathetic and a calm nature.
- Reliable and supportive of colleagues.
- Ability to work within parameters on own initiative.
- Willingness to work as part of a team
- Access to a vehicle desirable



Royal United Hospitals Bath 
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