

## Health and Community Engagement Support Volunteer Role Description

### Why do we need you?

As a Health and Community Engagement supporter you will be helping reach carers who are isolated and live in rural settings. This is a pilot project. You will be working alongside and in partnership with the Mobile Library service, engaging with members of the public raising awareness of who carers are, the role they carry out, what services are available and how they can access them.

### How much time is needed for this role?

- Hours are per week; 2 hours per week dependent on the mobile library service location.
- This role is based on the travelling Mobile Library service or meet the service at a designated location.

### What activities will you be involved in?

- Actively engage with members of the public, via the Mobile Library service, raising awareness of who carers are, the role they carry out, what services are available and how they can access them.
- Maintain basic record and sign posting

### What can you gain from this opportunity?

1. Making a difference to carers and helping define and influence future developments for CSW.
2. Improved understanding of the wider carer partnerships and support services.
3. Comprehensive training programme and ongoing support and supervision.
4. Reimbursement of out of pocket expenses as defined by Carer Support volunteer policy.
5. Volunteers will have the opportunity to meet with other volunteers through regular social events
6. Volunteers will receive the Carer Support Wiltshire Volunteer Newsletter.

### Is there Induction and Training?

- You will receive a full induction before you start
- Additional training will be provided on subjects such as confidentiality, communication and the wider CSW services and shadowing a Carer Information Volunteer.

### What are we looking for?

- Outgoing, confident, friendly individual who is at ease engaging with people of all ages and backgrounds.
- Good communication skills including empathy, diplomacy and professionalism
- Good listening skills, and comfortable representing CSW in outreach locations
- Access to a vehicle desirable

Due to the nature of this role volunteers will be required to complete DBS form and provide referees.

**Who should you contact?**

To find out about this role and other at Carer Support Wiltshire please contact Lindsey Millen ( Volunteer Recruitment Co-ordinator) 01380 908041 or email [lindseym@carersupportwiltshire.co.uk](mailto:lindseym@carersupportwiltshire.co.uk)