

## Volunteer Role Description - Carer Ambassador

### Why do we need you?

As a Carer Ambassador, you will ensure the profile of unpaid carer is visible. This role requires the volunteer to raise the profile of unpaid carers in each parish and community, speaking at events, attending community meetings and helping spread the word of the services CSW provide.

This role has a positive impact in the local community, enabling more unpaid carers to access services, gain knowledge of supporter cafes and training. This role is varied; you may be contributing regular article to parish newsletters, putting posters up, making links to local GP services to linking with CSW support and community staff to encourage unpaid carers to get recognised for their role.

### How much time is needed for this role?

- Hours are varied and will depend on the size of your community, however a minimum of 5 hours a month is advisable.
- This role is based at within your community.

### What activities will you be involved in?

- Present at local events and attending monthly carer cafes and speaking and listening to people who are unpaid carers and promoting the services that can be accessed through CSW
- Making links with GP surgeries and submitting articles for local newsletters to ensure CSW services are known and can be accessed
- Connecting with the Communications Officer to access publicity materials, newsletters and other information that can be promoted in the community.

### What can you gain from this opportunity?

1. Making a difference to carers affected by isolation and loneliness
2. Improved understanding of the wider carer partnerships and support services
3. Comprehensive training programme and ongoing support and supervision
4. Reimbursement of out of pocket expenses as defined by Carer Support volunteer policy.
5. Volunteers will have the opportunity to meet with other volunteers through regular social events
6. Volunteers will receive the Carer Support Wiltshire Volunteer Newsletter.

### Is there Induction and Training?

- You will receive a full induction before you start
- Additional training will be provided on subjects such as confidentiality and communication.

### What are we looking for?

- Good communication skills with previous experience of presenting to groups
- Friendly approach with good listening skills and links to their local community
- Be empathetic to the needs and concerns of Carers
- Access to a vehicle desirable

Due to the nature of this role volunteers will be required to complete DBS form and provide referees.